

# MYTH

VERSUS

# REALITY

## WHAT EHR VENDORS NEED TO KNOW ABOUT REAL-TIME PRESCRIPTION BENEFIT



### MYTH



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You only need one RTPB tool in your EHR.

RTPB vendors often have connections to different PBMs and health plans, making it necessary to turn on multiple RTPB tools to avoid gaps in patient coverage data.

RTPB vendors provide the same data if they have the same connections.

Some RTPB vendors display accurate, patient-specific information, while others show estimates or obsolete data. It is important to understand the quality of the data you choose to display in your EHR.

You need the same RTPB vendor as your prior authorization vendor.

There are many vendors who offer both RTPB and ePA, but some vendors specialize in RTPB. This is often preferred since these vendors do not benefit from ePA transactions and prioritize provider/patient experience over volumes.

"All-payer" RTPB solutions work well.

"All-payer" solutions often aggregate or estimate patient costs, or use historic data to display a medication price. This creates a poor experience when patients must pay a different amount at the pharmacy.

RTPB tools require extensive training and additional clicks.

RTPB should be a fully-embedded EHR plug-in. Providers do not need to leave their prescribing workflow to see coverage and cost information, and can easily change pending medications with no additional clicks.